

Jabra Elite 5



User manual

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Made in China

MODEL: OTE170R/OTE170L/
CPB170



Declaration of Conformity can be found on
www.jabra.com/doc

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1. Welcome

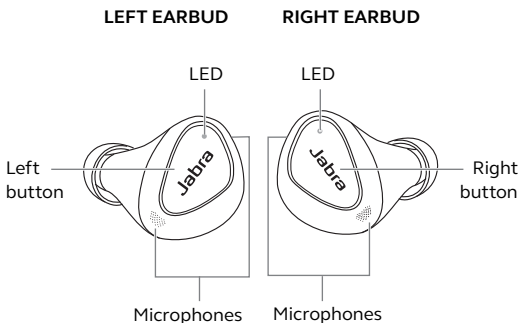
Thank you for using the Jabra Elite 5. We hope you will enjoy it!

Jabra Elite 5 features

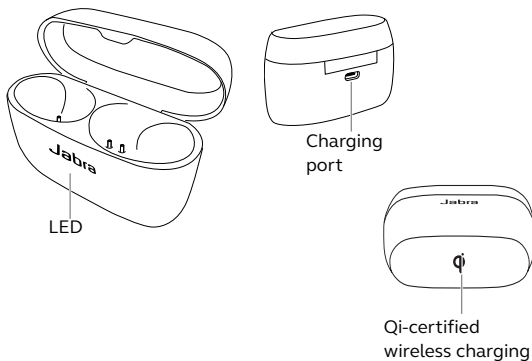
- Hybrid Active Noise Cancellation (ANC) blocks more background noise
- 6-mic call technology with dedicated microphones to reduce wind noise
- Fine-tuned 6mm speakers make your music truly goosebump-inducing
- Up to 7 hours battery, 28 with wireless charging case, & fast charge
- Bluetooth Multipoint connection keeps you connected to 2 devices at once
- Get hands-free help with Alexa or Google Assistant
- Compact fit designed for all-day comfort
- Dust & water resistant (IP55-rated)

2. Jabra Elite 5 overview

Jabra Elite 5 earbuds

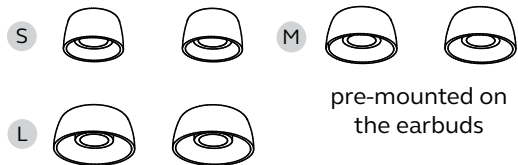


Charging case

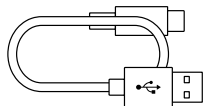


2.1 Included accessories

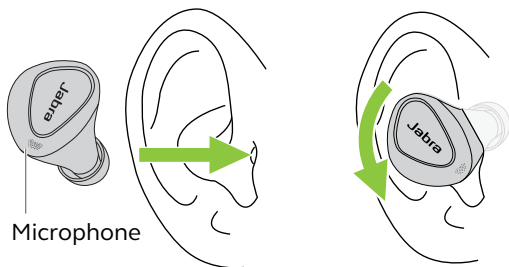
EarGels



USB-C charging cable



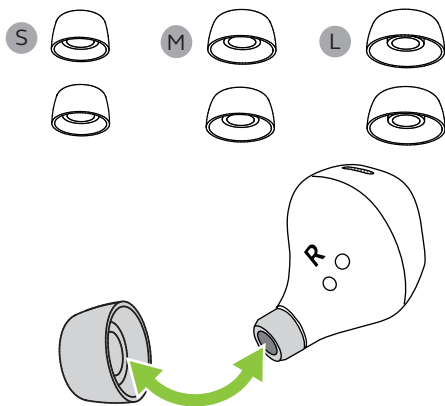
3. How to wear



Carefully insert each earbud into your ear. Position the microphones on the earbuds towards your mouth.

3.1 Changing EarGels

For the optimal audio experience, it is recommended to try each of the different EarGel sizes. The fit should feel light and comfortable in your ear. The medium EarGels are pre-mounted on the earbuds.



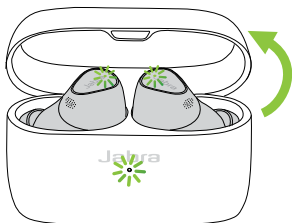
4. How to charge

The Jabra Elite 5 offers up to 7 hours of battery and up to 28 hours with the charging case and fast charge.

4.1 Charging the earbuds

Place the earbuds in the charging case and close the lid. It takes up to 3 hours to fully recharge the earbuds.

When the charging case lid is opened with the earbuds inside, the LEDs on the earbuds will light up red, yellow or green to indicate the battery status of the earbuds. The LED on the front of the charging case indicates the battery status of the charging case.



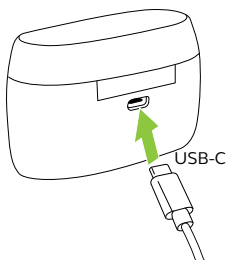
4.2 Fast charge the earbuds

Placing the earbuds in the charging case for 10 minutes when they are at low battery will fast charge the earbuds, offering up to 60 minutes of battery. Fast charging the earbuds requires that the charging case has a minimum of 30% battery.

You can see the current battery status of the earbuds using the Jabra Sound+ app.

4.3 Charging the charging case using USB

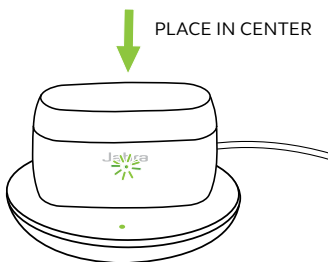
Plug the supplied USB-C charging cable into the charging case and a USB-A power supply or wall charger. It takes up to 3 hours to fully charge the earbuds and the charging case (depending on the charger used).



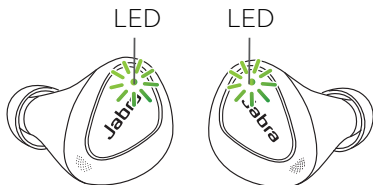
It is recommended to use a power supply with 5V \pm 0.25V and maximum charging current below 2A. It is not recommended to charge the earbuds or charging case using a wall charger with a higher voltage.

4.4 Charging the charging case using a Qi-certified wireless charging pad

Place the charging case in the center of a Qi-certified wireless charging pad. The LED on the charging case will flash to indicate the charging case is placed correctly. It takes up to 3 hours to fully charge the earbuds and the charging case.

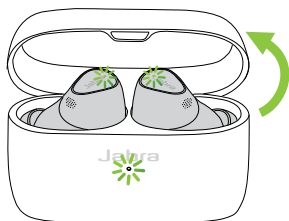


5. What the LEDs mean



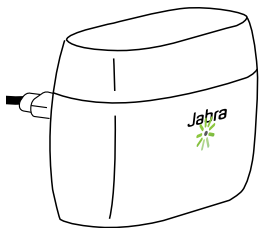
EARBUD STATUS

- High battery
- Medium battery
- Low battery
- Power off
- Pairing
- Resetting/
Firmware updating







BATTERY STATUS WHEN OPENING CHARGING CASE

- High battery
- Medium battery
- Low battery
- Critically low battery
(earbuds not charging)






CHARGING CASE STATUS
WHEN CONNECTED
WITH USB CABLE

-  High battery
-  Medium battery
-  Low battery
-  Fully charged

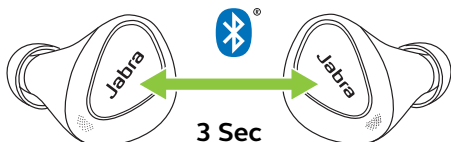


CHARGING CASE STATUS
WITH WIRELESS CHARGING
PAD

-  High battery
-  Medium battery
-  Low battery

6. How to pair

6.1 Pairing with a mobile device



1. Power on the earbuds by removing them from the charging case. Alternatively, press the **Left** and **Right** buttons to power the earbuds on.
2. Press and hold (3 sec) the **Left** and **Right** buttons simultaneously until the earbud LED flashes blue. The earbuds will now be ready to pair with your phone.
3. Go to the Bluetooth settings on your phone and select the Jabra Elite 5 from the list of available devices to complete the pairing.

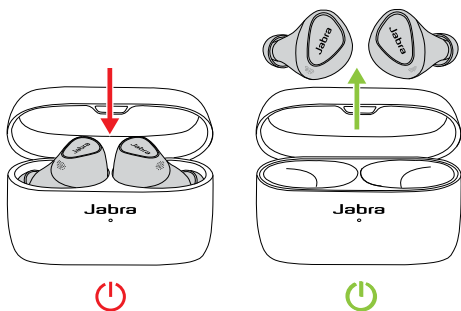
6.2 Swift Pair with Windows computer

1. Power on the earbuds by removing them from the charging case. Alternatively, press the **Left** and **Right** buttons to power the earbuds on.
2. Press and hold (3 sec) the **Left** and **Right** buttons simultaneously until the earbud LED flashes blue. The earbuds will now be ready to pair with your Windows computer.
3. Place the earbuds close to your Windows computer and select Connect on the Windows notification to start pairing.

7. How to use

7.1 Power the earbuds on/off

Place the earbuds in the charging case to power off. Remove the earbuds from the charging case to power on.

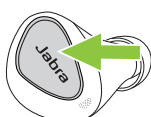
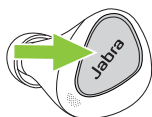


To power off the earbuds manually, press both the **Left** and **Right** buttons simultaneously. To power off an earbud in mono mode, press and hold the button on the earbud for 5 seconds.

To power on the left or right earbud manually, press the **Left** or **Right** button.

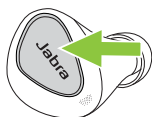
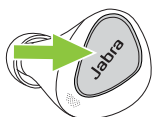


7.2 Music controls



Left earbud	Function	Right earbud
	Play/pause music	Press the Right button when not on a call
	Volume up	Press and hold the Right button
Press and hold the Left button	Volume down	
	Next track	Double-press the Right button when listening to music
	Restart track or previous track	Triple-press the Right button when listening to music Repeat to skip to the previous track

7.3 Call controls



Left earbud	Function	Right earbud
Press the Left or Right button	Answer call	Press the Left or Right button
Double-press the Left or Right button	End/reject call	Double-press the Left or Right button
Press the Left or Right button	Mute/unmute microphone	Press the Left or Right button
	Volume up	Press and hold the Right button
Press and hold the Left button	Volume down	

7.4 Voice assistant controls

The headset can activate the default voice assistant for your connected iOS or Android device.

Left button

Voice assistant



Activate voice assistant

Double-press the **Left** button when not on a call

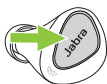
The voice assistant can be changed and configured using Jabra Sound+. Changing voice assistant may change the headset controls.

7.5 Adjustable Active Noise Cancellation

Active Noise Cancellation (ANC) counters noise by detecting and analyzing the pattern of incoming sound, and then generating an anti-noise signal to cancel noise out. As a result, you experience a reduced level of surrounding noise during music and media playback.

Left button

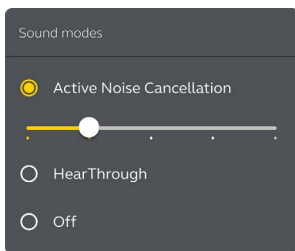
Active Noise Cancellation



Cycle between HearThrough, ANC and Off

Press the **Left** button when not on a call

ANC can be adjusted using Jabra Sound+.

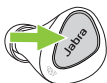


7.6 HearThrough

HearThrough lets you pay attention to your surroundings and engage in conversation, when not on a call, without needing to remove the earbuds. The microphones pick up surrounding sounds and transmit them to the speakers.

Left button

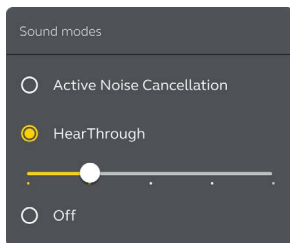
HearThrough



Cycle between HearThrough, ANC and Off

Press the **Left** button when not on a call

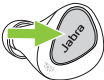
HearThrough can be adjusted using the Jabra Sound+ app.



7.7 Spotify Tap playback

Spotify Tap playback enables you to control Spotify using the left earbud button.

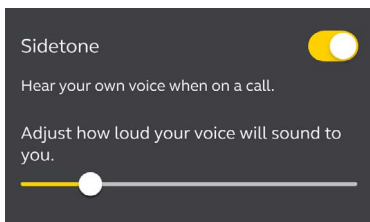
Spotify Tap playback is off by default, and can be enabled in Jabra Sound+.

Left button	Spotify	
	Resume last played Spotify song	Double-press the Left button when not listening to music or on a call
	Play Spotify recommended song	Double-press the Left button when Spotify is open

7.8 Sidetone

Sidetone enables you to hear your own voice when you are on a call. The benefit of Sidetone is that it enables you to determine how loud you are speaking.

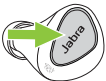
Sidetone is on by default during calls and can be turned on/off using the Jabra Sound+ app.



By default, Sidetone on/off cannot be controlled using the earbuds. However, it can be added to the earbuds using MyControls in the Jabra Sound+ app.

7.9 Single earbud mode

The right or left earbud can be used individually for music playback or for calls. To activate single earbud mode, place the unused earbud into the charging case.

Left button	Left earbud only
	Cycle between HearThrough, ANC, and Off Press the Left button when listening to music
	Answer call Press the Left button
	End/reject call Double-press the Left button
	Mute/unmute microphone Press the Left button when on a call
	Activate Voice assistant or one-touch Spotify playback Double-press the Left button when not on a call
	Adjust volume Use the volume controls on the paired mobile device

Right button	Right earbud only
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Play/pause music	Press the Right button when listening to music
------------------	-------------------------------------------------------

Answer call	Press the Right button
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End/reject call	Double-press the Right button
-----------------	--------------------------------------

Mute/unmute microphone	Press the Right button when on a call
------------------------	----------------------------------------------



Next track	Double-press the Right button when listening to music
------------	--------------------------------------------------------------

Restart track or previous track	Triple-press the Right button when listening to music
---------------------------------	--------------------------------------------------------------

Repeat to skip to the previous track

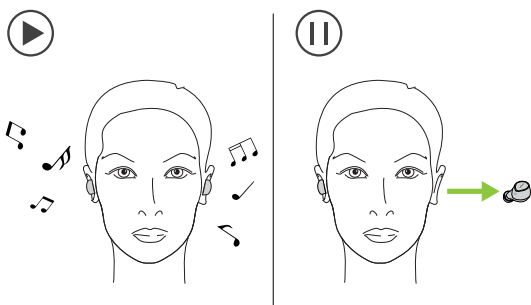
Adjust volume	Use the volume controls on the paired mobile device
---------------	-----------------------------------------------------

The left and right earbuds will automatically relink when both are placed in your ears.

7.10 Auto-pause music

When listening to music, removing an earbud from your ear will automatically pause the music.

To resume the music, place the earbud back in your ear and press the **Right** button.



7.11 Auto-mute microphone

When on a call, removing an earbud from your ear will automatically mute your microphone.

To un-mute the microphone, place the earbud back in your ear and press the **Right** button.

7.12 MyControls

MyControls is a feature in the Jabra Sound+ app that enables you to reassign the button controls, offering you the flexibility to configure the earbuds precisely to your personal preference.

By default, the functions listed below cannot be controlled using the earbuds, however these functions can be added to the earbuds using MyControls in the Jabra Sound+ app.

- Sidetone on/off
- Hold current call and answer incoming call
- Switch between held call and current call



7.13 Sleep mode

To conserve battery, the earbuds will automatically power off when they are out of range of your phone for 15 minutes and are not in the charging case, or when they have been inactive for 15 minutes.

To power the earbuds on, press the **Left** and **Right** buttons. Alternatively, place the earbuds in the charging case and then take them back out.

7.14 Multiple call handling

The earbuds can accept and handle multiple calls at the same time.

Multiple call handling		
	End current call and answer incoming call	Press the Left or Right button
	Reject incoming call, when on a call	Double-press the Left or Right button

7.15 Multipoint

The earbuds can be paired with two phones at once, and can accept incoming calls from either phone.

To pair with two phones, use the normal pairing process separately for each phone (refer to section 6). After pairing to both phones, you will need to select the Jabra Elite 5 again on the first mobile device in the Bluetooth settings to complete the multipoint pairing.

Note: Only one of the phones will have an active audio channel. Voice assistant will be activated on the last paired phone.

7.16 Update firmware

The Jabra Elite 5 can be updated to the latest firmware version using the Jabra Sound+ app.

If notifications are enabled in Jabra Sound+, you will receive an automatic notification when a firmware update is available. Follow the instructions in the app to firmware update the earbuds.

7.17 Reset the earbuds

Resetting the earbuds clears the list of paired devices and resets all settings.

1. Place both earbuds in the charging case.
2. Press and hold (10 sec) the **Left** and **Right** buttons on the earbuds simultaneously until the LEDs on the earbuds flash pink.
3. When the LEDs stop flashing pink the earbuds have been reset.

The earbuds will need to be re-paired to your phone. Remember to delete/forget the pairing in the Bluetooth menu on your phone.

8. Jabra Sound+ app



Jabra Sound+ app



Personalize your music



Register your
2-year warranty



9. Support

9.1 FAQ

View the FAQs on Jabra.com/help/elite5

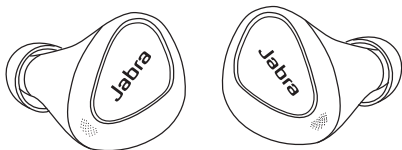
9.2 How to care for your earbuds

- Always store the earbuds in the charging case and safely protected.
- To prevent the depletion of the battery lifetime or capacity, avoid storing the earbuds in hot or cold environments, such as a closed car in summer, or in winter conditions.
- It is recommended to store the earbuds between -20°C and 45°C (-4°F and 113°F).
- Do not store the earbuds for extended periods of time without recharging them (max. three months).
- If the earbuds or the charging case become dirty, it is recommended to clean them with a soft, lint-free cloth that has been dampened with clean water.
- It is recommended to use a power supply with 5V +-0.25V and maximum charging current below 2A. It is not recommended to charge the earbuds or charging case using a wall charger with a higher voltage.

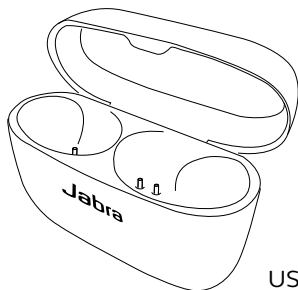
9.3 Replacement accessories

Replacement or additional accessories can be purchased online at [jabra.com/accessories](https://www.jabra.com/accessories).

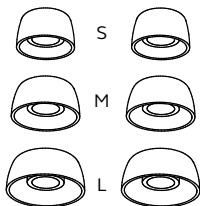
Left and right earbud set



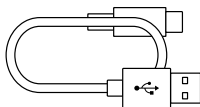
Charging case



EarGels



USB-C charging cable



9.4 Using replacement earbuds

1. Pair the replacement earbuds to your mobile device (see section 6.1)
2. Update the earbud firmware using the Jabra Sound+ app.

9.5 Using a replacement charging case

Before using a replacement charging case, it is recommended to charge it for 1 hour.